

**WILDBLUE SATELLITE INTERNET SERVICE
HAXTUN TELEPHONE COMPANY
APPLICATION FOR SERVICE**

Customer Name _____ Date _____ Phone _____

Street Address _____

City _____ State _____ Zip _____

Activation Services

The activation charge for WildBlue Service is \$299. Activation includes professional installation, satellite modem, wiring and provisioning on the user account. The modem is warranted for one year, provided proper surge protection is in place and properly grounded. Call our office at 970-774-7611 or toll free 800-468-8087 for warranty replacement and or non-warranty replacement cost of faulty or damaged modems. The cost of WildBlue Service packs vary by bandwidth. Please contact our office for information or to set a Site Survey Appointment. An approved AC power surge arrestor is strongly recommended to protect the satellite modem. A surge arrestor can be provided at the time of installation if needed. There will be a \$25 service charge for programming service changes (decrease or increase of speed, change of email address, etc) to your WildBlue service. A \$25 service charge will also be billed for service calls resulting in no fault of the WildBlue Satellite internet circuit.

Installation Services

Installation of the modem and wiring is included. Activation on one home PC is included at the time of install.

Monthly Service Fees

Check One

- Value-Pack 128 Kb Up / 512 Kb Down \$49.95
- Select-Pack 200 Kb Up/ 1.0 Mb Down \$69.95
- Pro-Pack 256 Kb Up/ 1.5 Mb Down \$79.95

Above monthly rates include a dynamic IP address. 5 E-mail addresses are included.

Signature of Customer _____ Date _____

Wildblue Representative Approval _____ Date _____

Haxtun Telephone Company
Subsidiary of Townes Telecommunications
Haxtun, Colorado 80731
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E-Mail Requirements

Requested E-Mail Addresses

Main E-Mail Address & Customer

Username _____ @haxtel.com / Password: _____

E-mail #2 _____ @haxtel.com / Password: _____

E-mail #3 _____ @haxtel.com / Password: _____

E-mail #4 _____ @haxtel.com / Password: _____

E-mail #5 _____ @haxtel.com / Password: _____

Additional E-mail addresses available at \$7.50 each per month.

\$10 activation charge each additional in excess of the 5 included

If you are changing Internet providers, your e-mail address will change.

Customer System Requirements

Computer System Information (for activation, installation/support purposes)

System Type: Win9x__ Win ME__ WinNT__ Win2000__ WinXP__ MAC__ Linux__ Other__

RAM Size _____ Hard Drive Space _____ Processor _____

Ethernet Card Installed: Yes__ No__ USB Port Available: Yes__ No__

Virus Protection Installed: Yes__ No__

Since this service is an "Always On" connection, it is company recommendations that customers have appropriate firewall and virus protection on their equipment when using WildBlue Satellite Internet Service.

Free Technical Support Services***Free, over the phone technical support at 888-278-5868..******Available 24 hours, seven days a week.******Connection problems related to the WildBlue broadband service connection.***

_____ File and Print Sharing Off-File and Print Sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and / or files. By initialing here, you state your understanding of the above statement and take full responsibility for any and all damage to your computer system and / or files should you leave the file and print sharing turned on.

_____ Surge protection and grounding--Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Our company is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection.

_____ Firewall Protection- Our company is not responsible for any external intrusion to the customer's computer or network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions.